

# **TOP PLUS SOLUTION LTD**

## **Company Profile**

B2C Retail • EU Local Warehouse Fulfillment

This document provides an overview of TOP PLUS SOLUTION LTD's business model, fulfillment structure, and operational flow. It is prepared for partner communication and compliance verification.

## 1. Company Overview

TOP PLUS SOLUTION LTD is a B2C retail-focused business offering practical power tools and related accessories for everyday work and home maintenance. Core items include compact electric saws suitable for multi-material cutting use cases, compatible batteries/accessories (subject to model), and essential tool components.

- Company name: TOP PLUS SOLUTION LTD
- Registration: 934 650 979 R.C.S. Marseille
- Business model: B2C retail
- Fulfillment: EU local warehouse dispatch
- Address: 25 Boulevard des Dames, 13002 Marseille 2e Arrondissement, France
- Contact email: topplus2025@outlook.com
- Document date: 2 Feb 2026

## **2. Operations & Fulfillment**

Orders are confirmed through the sales channel and fulfilled from EU local warehouses (subject to stock and destination). Shipments are handed to logistics carriers with tracking provided where available. After-sales support is handled via email.

Supporting documents may include:

- Order confirmation
- Invoice information (where applicable)
- Shipping proof / tracking details
- Customer communication records

### **3. Fulfillment & Funds Flow (B2C)**

- Customer places order
- Payment confirmed
- EU local warehouse – Picking & packing
- Logistics carrier – Trackable shipment
- Customer receives goods
- After-sales support / Return or refund if applicable

Funds are processed through authorized payment channels. Refunds, where applicable, are handled according to the original transaction method and relevant platform policies.