

TOP PLUS SOLUTION LTD

Company Profile

B2C Retail • EU Local Warehouse Fulfillment

This document provides an overview of TOP PLUS SOLUTION LTD's business model, fulfillment structure, and operational flow. It is prepared for partner communication and compliance verification.

1. Company Overview

TOP PLUS SOLUTION LTD is a B2C retail-focused business offering practical power tools and related accessories for everyday work and home maintenance. Core items include compact electric saws suitable for multi-material cutting use cases, compatible batteries/accessories (subject to model), and essential tool components.

- Company name: TOP PLUS SOLUTION LTD
- Registration: 934 650 979 R.C.S. Marseille
- Business model: B2C retail
- Fulfillment: EU local warehouse dispatch
- Address: 25 Boulevard des Dames, 13002 Marseille 2e Arrondissement, France
- Contact email: topplus2025@outlook.com
- Document date: 2 Feb 2026

2. Operations & Fulfillment

Orders are confirmed through the sales channel and fulfilled from EU local warehouses (subject to stock and destination). Shipments are handed to logistics carriers with tracking provided where available. After-sales support is handled via email.

Supporting documents may include:

- Order confirmation
- Invoice information (where applicable)
- Shipping proof / tracking details
- Customer communication records

3. Fulfillment & Funds Flow (B2C)

- Customer places order
- Payment confirmed
- EU local warehouse – Picking & packing
- Logistics carrier – Trackable shipment
- Customer receives goods
- After-sales support / Return or refund if applicable

Funds are processed through authorized payment channels. Refunds, where applicable, are handled according to the original transaction method and relevant platform policies.